



# Ganesh Khandade

## Salesforce Developer

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### PROFESSIONAL SUMMARY:

Salesforce Developer in Atos-Syntel Services India Pvt Ltd with 2+ years of experience in IT Industry specializing in Salesforce.com. In this duration, I was involved in various stages of Software Development life cycle including Analysis, Design, Implementation, Development, Testing and Integration of third-party applications using REST/SOAP APIs with the Salesforce.

### EDUCATION:

Qualification	Year	School / College	Percentage
BE(IT)	2015-2018	Sinhgad College of Engineering Vadgaon(Pune)	65.48
Diploma(IT)	2012-2015	Puranmal Lahoti Gov. polytechnic Latur	80.29
SSC	2011-2012	Shivaji highschool Latur	85.27

### CERIFICATION

1. Salesforce Certified Administrator(SCA)
2. Salesforce Certified Platform Developer 1
3. Salesforce Certified Platform App Builder
4. Salesforce Certified Service Cloud Consultant
5. Copado Certified Administrator

### Verification link :

<https://trailhead.salesforce.com/credentials/certification-detail-print?searchString=TuPmpVIwWvrD6h+BbQog2IyggZBj6ahMosbfog6OkbZtKgtjh6xkB01Jhzdbe8V0>

### TECHNICAL SKILLS:

Skill Category	Skill Type	Skill Detail
Salesforce Lightning	Lightning component Building	<p>Hands on experience on building Lightning components, Javascript controller, CSS designers, Lightning Events and Apex Controllers.</p> <ol style="list-style-type: none"> <li>1. Mass Editable Component (Component capable of performing operations like mass insert, update and delete with paginations and showing selected fields of object)</li> <li>2. Implementation of Novartiz (Entry form which was shown in salesforce1 App with the custom remote actions like clone and attach pdf and images)</li> </ol>

<b>LWC</b>	Lightning Web Component	Explored Lightning Web Components from creating components and pushing it to the scratch org and then to the developer org.
<b>Google Mini Voice Hackathon</b>	First Runner up in Google voice Hackathon	<p>Won Google Mini Voice Hackathon.</p> <ul style="list-style-type: none"> <li>• Customer can interact with Mini device by verifying their customer Id and two factor authentication with salesforce using OTP sent on customer's registered mobile number.</li> <li>• Twilio Integration with salesforce for OTP generation</li> </ul> <p>After verification Customer can check the product details and claims data from salesforce.</p>
<b>API Integration</b>	REST Services	<p>Salesforce REST API integration</p> <p>Integrated Weather forecasting data like temperature, humidity, etc in salesforce org using REST API.</p>
<b>SFDC Implementation</b>	Health Cloud, Service Cloud, Community Cloud, Einstein Analytics cloud	<p>Experience working across various SFDC implementations covering Health Cloud, Community cloud, Service Cloud, Chatter &amp; App-exchange applications, worked on Einstein analytics Dashboards. Health Cloud for Humana</p> <ul style="list-style-type: none"> <li>• Implemented Patient 360-degree view which shows patient's Medical History, clinical data, recommended medicines, Vital Data, Observations.</li> <li>• Analytics dashboards show all patients data like risk level and severity of diseases.</li> <li>• Amazon connect IVR provides calling feature by clicking on the patient's number</li> </ul>
<b>Programming</b>	Apex ,Javascript, VisualForce, HTML	Hands on experience with Apex Language, Apex Trigger, Apex Class, Apex Test Methods, Apex Web Service, Visualforce Pages, Visualforce Components & Controllers, SOQL, SOSL
<b>Field Service Lightning</b>	FSL Implementation	<p>Implemented for Medical Devices using Field Service Lightning with a complete cycle from creating work order to assigning appointment to the technician.</p> <ul style="list-style-type: none"> <li>• Summary: The app created for FSL has given Territory Management for the physicians and for each case a Service appointment is created which is dispatched to the available CAS automatically using dispatcher console. Then CAS receives notification of appointment on his FSL mobile application with all details.</li> </ul>
<b>Vlocity</b>	Vlocity Essentials	<p>Working on Vlocity where I have created admin and developer things like CRUD operations, REST API integration, calling Apex classes, Integration procedure and interaction Launcher.</p> <ul style="list-style-type: none"> <li>• Cards</li> <li>• Dataraptor</li> <li>• Omni script</li> <li>• Integration Procedures</li> <li>• Interaction Launcher</li> <li>• Vlocity Templates</li> <li>•</li> </ul>

<b>Mulesoft</b>	Developed Mule projects and deployed to CloudHub	<p>Explored design center, Runtime manager, API manager And Anypoint Studio.</p> <ul style="list-style-type: none"> <li>• Deployed Mule project to CloudHub with HTTPS protocol and used the Mule Application URL in google mini DialogFlow to get response of device to the Mulesoft's HTTP connector. Then processed response is sent to the Salesforce using Mulesoft Salesforce Connector.</li> <li>• Called foreign Currency Exchange API using Mule Http connector. Transformed the response in studio and then deployed it to CloudHub. Created Lightning Application which consume the Mule Application API and displays Currency data in salesforce using Rest call.</li> <li>• Created Self signed certificate and used it in Mulesoft for Https protocol and configured SSL.</li> </ul>
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**PROFESSIONAL EXPERIENCE:**

**Client:DTNA**

**Role: Salesforce Developer**

**Duration : Oct 2018 – July 2019**

**Responsibilities:**

- Developed sales and marketing apps on Salesforce.com platform using CRM Process.
- Involved in Salesforce.com Application Setup activities and customized the apps to match the functional needs of the organization.
- Interacted with various business team members to gather the requirements and documented the requirements.
- Added Lightning Component to Lightning Pages.
- Designed and developed SFA based Application on Force.com Platform in Salesforce.com environment with Apex programming language at backend and Visual-Force pages as user interface.
- Used Sales Force Automation (SFA) for Sales Lead Management, Account and Contact Management and Approvals and Workflow.
- Implemented the requirements on Salesforce.com platform and Force.com IDE.
- Worked with various salesforce.com objects like Accounts, Contacts, Leads, Campaigns, Reports and Dashboards.
- Developed various Custom Objects, Tabs, Entity-Relationship data model, validation rules on the objects and tabs, Components and Visual Force Pages.
- Used the sandbox for testing and migrated the code to the deployment instance after testing.

**Client: Humana**

**Role: Salesforce Developer**

**Duration : July 2019 – March 2020**

**Responsibilities**

- Created page layouts, search layouts to organize fields, custom links, related lists, and other components on a record detail and edit pages.

- Created workflow rules and defined related tasks, time triggered tasks, email alerts, filed updates to implement business logic.
- Designed, developed and deployed Apex Classes, Controller Classes and Apex Triggers for various functional needs in the application.
- Developed and configured various Reports and Report Folders for different user profiles based on the need in the organization.
- Developed Custom Objects, Custom Reports and configured the Analytic Snapshots to dump the data on regular basis for the sales performance and lead generation statistics.

**Client: Experian**

**Role: Salesforce Integration Developer**

**Duration : March 2020 -Today**

**Responsibilities:**

- Rest API Integration with salesforce. Called multiple endpoint URLs for customer Application processing.
- Transformed huge payload in Apex and set response to the lightning components.
- Created connected App for Oauth and fetched JSON Payload.
- Used Custom Settings and Named credentials.
- Used wrapper classes and written Test classes .
- Worked on Mulesoft Integration Platform for transforming Payload.
- Used Visual Studio code and GitHub for version controlling.

**Other Comments:**

I hereby declare that the information that I have furnished is authentic, and true to the best of my knowledge.

**Ganesh Khandade**

16-June-2020