

**Bhavin Modi****Email:** bbm.modi110@gmail.com**Mobile:** 8866443296**Address:** 2680, Dhanlaxmi Society, GHB, Sachin, Surat-394230

Software professional with over 7 years and 5 months of experience in analyzing business, supporting business solution software and delivering technical solutions in Analytics, CRM and Quote to Cash domain. Expert in delivering complex solutions using agile methodologies. Affluent in business communication and a detail-oriented professional receptive to change and training.

**Summary :**

- Total Experience of 7 years 5 months in IT Industry which includes following :
- One onsite assignment for one of the US client - **ServiceNow**
- Leading and managing teams since last 3 projects,
- As a Project Manager/Business Analyst I directly interact with the Product Owners to elicit requirements, perform GAP analysis, prepare project related documents (FRDs, BRDs, Workflow Diagrams, etc.).
- Also perform project management activities from initiation to closure of the project with Senior Project Manager.
- Agile Practioner - perform Scrum Master duties by facilitating Scrum Events and help team to become independent enough to drive scrum and scrum ceremonies. Let team know importance of Agile.
- Coaching Agile practices.
- User story writing.
- Project risk management.
- Agile Estimating and planning.
- Analytical Study using data from SQL and Tableau.
- Beginners level knowledge and working experience on RPA tools.

**Expertise:**

- Information systems business analysts and consultants
- Confer with clients to identify and discuss system requirements, specifications, costs and timelines
- Conduct business and technical studies
- Design, develop, integrate, test and implement business solutions
- GAP Analysis
- Document requirements, assess physical and technical security risks to data
- Information systems quality assurance analysts
- Develop and implement policies and procedures throughout the software development life cycle to maximize the efficiency, effectiveness and overall quality of software products and information systems.
- Assemble and manage teams personnel to design, develop, implement, operate and administer information systems
- Control the budget and expenditures of the department, company or project
- Recruit and supervise computer analysts, engineers, programmers, technicians and other personnel and oversee their professional development and training.
- Facilitate Scrum methodology of Agile framework to the scrum teams and also help them groom in Scrum ceremonies.
- Intermediate level of knowledge in Microsoft Dynamics CRM/365
- SQL, Tableau

**Certifications:****Name****Certified ScrumMaster® (CSM®)**

<b>Educational Qualification:</b>			
<b>Degree</b>	<b>year</b>	<b>Percentage</b>	<b>University</b>
MCA	2013	65%	Sardar Patel University, Vallabh Vidyanagar
B.Sc. Computer Science	2010	65%	VNSGU, Surat

<b>Professional Summary:</b>		
<b>Organization</b>	<b>Designation</b>	<b>Duration</b>
Lemon Technologies Pvt. Ltd.	Associate Software Engineer	August 2013 To July 2015
Prompt Softech	Software Engineer	August 2015 To July 2017
Cygnnet Infotech Pvt. Ltd.	Senior Software Engineer	July 2017 – July-2019
S&P Global Market Intelligence	Project Manager/Business Analyst	August 2019 – till date

<b>Work Experience:</b>	
<b>1.</b>	
<b>Company:</b>	<b>S&amp;P Global Market Intelligence</b>
<b>Name:</b>	<b>DMS API Metadata</b>
<b>Technologies:</b>	<b>SQL Server and Metadata</b>
<b>Description:</b>	<p><b>Project was about managing the Screener Tool. Enhance the tool/product as the requirements comes, manage the metadata required for the data to be displayed and how the data should be displayed on the Screener</b></p> <p><b>Roles and Responsibilities:</b></p> <ul style="list-style-type: none"> <li>• Gather Requirements from Stakeholders/Product Owner.</li> <li>• Perform GAP Analysis.</li> <li>• Analytical study by extracting data using SQL, Tableau</li> <li>• Coordinate with the team to hand over clear understanding of the requirements.</li> <li>• Manage Scrum events and facilitate team to follow Agile.</li> <li>• Ensure everything that is delivered covers the scope of requirements (Definition of Done).</li> <li>• Functional Testing.</li> <li>• Manage Delivery.</li> <li>• Provide Support post-delivery.</li> <li>• Documentation of what has been implemented.</li> <li>• User story writing.</li> <li>• Project risk management.</li> <li>• Agile Estimating and planning.</li> </ul>
<b>Team size:</b>	<b>7</b>

<b>2.</b>	
<b>Company:</b>	<b>Cygnnet Infotech Pvt. Ltd.</b>
<b>Name:</b>	<b>EXXON Chemicals</b>
<b>Technologies:</b>	<b>MS Dynamics CRM Configuration, C#.Net, API</b>
<b>Client:</b>	<b>EXXON(USA)</b>
<b>Contractor Compay:</b>	<b>Apttus India</b>
<b>Description:</b>	<p><b>Project was about implementing Quote To Cash which includes pricing calculations and the finally integrate the data to SAP system.</b></p> <p><b>Roles and Responsibilities:</b></p> <ul style="list-style-type: none"> <li>• Confer with clients to identify and discuss system requirements, specifications, costs and timelines</li> <li>• Design, develop, integrate, test and implement Business solutions.</li> </ul>

	<ul style="list-style-type: none"> <li>• Serve as Scrum Master and Assistant to Project Manager.</li> <li>• Manage Scrum Team.</li> <li>• User story writing.</li> <li>• Project risk management.</li> <li>• Agile Estimating and planning.</li> <li>• Customization and Configuration in AIC Platform(CPQ).</li> <li>• Pricing Callbacks Implementation.</li> <li>• Formula Pricing Implementation.</li> </ul>
<b>Team size:</b>	12

<b>3.</b>	
<b>Company:</b>	<b>Cygnnet Infotech Pvt. Ltd.</b>
<b>Name:</b>	<b>ServiceNow Quoting and Pricing</b>
<b>Technologies:</b>	<b>C#.Net(Web API's)</b>
<b>Client:</b>	<b>ServiceNow(USA)</b>
<b>Contractor Company:</b>	<b>Apttus India</b>
<b>Description:</b>	<p><b>This project was about implementing Quote to Cash which includes all the pricing calculations regarding the auto renewal and upgradation of the products and also fresh new products. Contract Lifecycle Management (CLM) of Apttus Platform was also a part of the project.</b></p> <p><b>Roles and Responsibilities:</b></p> <ul style="list-style-type: none"> <li>• Project Lead/Business Analyst</li> <li>• Communicate directly with client</li> <li>• Customization and Configuration for the product</li> <li>• Manage Scrum Activities and Assist Project Manager</li> <li>• User story writing.</li> <li>• Project risk management.</li> <li>• Agile Estimating and planning.</li> <li>• Plan solution with Solution Architect</li> <li>• Manage Team and ensure the development is done according to the Definition provided</li> <li>• Guide on calculation of Contract Values(ACV, RACV) and implementing it</li> <li>• Endorsement Implementation and Configuring them</li> <li>• Pricing Flows(Callbacks)</li> </ul>
<b>Team size:</b>	13

<b>4.</b>	
<b>Company:</b>	<b>Prompt Softech</b>
<b>Projects:</b>	<b>Liquor License Management, Metered Invoicing, Investment and Planning Management (UK), Integration between CRM and GeoLocator Application</b>
<b>Technologies:</b>	<b>MS Dynamics CRM, C#.Net and SSRS</b>
<b>Description:</b>	<p><b>Roles and Responsibilities:</b></p> <ul style="list-style-type: none"> <li>• Microsoft Dynamics CRM consultant</li> <li>• Requirement analysis, planning &amp; implementation</li> <li>• Working from offshore to deliver sprints and releases</li> <li>• Involved in meetings, sprint analysis, coding, reviewing and delivery</li> <li>• Involved in Unit testing and bug/code fixing</li> <li>• Customization</li> </ul>

	<ul style="list-style-type: none"> <li>• Custom Workflows and Plug-in development</li> <li>• JavaScript for client side scripting</li> <li>• Ribbon Customization</li> <li>• Reports</li> <li>• Data Import and Update Utility</li> <li>• Worked on RPA project as an assistant to Project Manager</li> <li>• Gained understanding of RPA tools.</li> </ul>
<b>Team size:</b>	4-5

<b>5.</b>	
<b>Company:</b>	<b>Lemon Technologies Pvt. Ltd.</b>
<b>Projects:</b>	Diasoft
<b>Technologies:</b>	<b>C#.Net, SQL Server, SSRS</b>
<b>Description:</b>	<p><b>This was a product developed for Diamond manufacturing companies. It manages complete lifecycle of a diamond from rough diamond to the polished diamond. The product manages all the stages from which the diamond passes.</b></p> <p><b>Roles and Responsibilities:</b></p> <ul style="list-style-type: none"> <li>• Requirement analysis, planning &amp; implementation</li> <li>• Involved in meetings, analysis, coding, reviewing and delivery</li> <li>• Involved in Unit testing and bug/code fixing</li> <li>• Clients visit every month</li> </ul>
<b>Team size:</b>	4

I hereby declare that the above information furnished by me is true to the best of my knowledge.

(Mr. Bhavin Modi)