



Raghav Grandhi

Senior Manager - IT

IT Strategist with over 17 years of experience and success in driving IT Infrastructure Projects and Operational growth, offering key experiences in IT Roadmap, Budgeting, Technology evaluation, Building scalable environments with diverse range of technologies within multiple industry verticals.

Contact

Phone

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Location

Hyderabad, Telangana.

LinkedIn

<https://www.linkedin.com/in/raghavgrandhi/>

Education

1998 - 2002

B.E (ECE)

Vasavi College of Engineering

Expertise

- IT Infrastructure
- IT Operations
- Change Management
- Planning & Deploying
- Delivery Management
- Information Security

Language

English

Hindi

Telugu

Interests

Philanthropist
Health & Fitness
Movies & Music

Work Experience

○ 2021 - 2022

Incozen Therapeutics Pvt. Ltd.

Senior Manager - IT (Infrastructure & Operations)

Leading the organization in technology deployment and playing an integral part for the organizational growth. As a Senior member, will inspire and empower the team to rapidly evolve our technical architecture and ultimately be responsible for, anticipating and proactively addressing organizations technological needs. Creating IT Guidelines, Security Policies, IT Audit, Change Management, Vendor Management, Procurement, Budgeting and IT Security for the organization. Grow and build highly complex technology infrastructure. Anticipate technology scale and capability challenges and communicate clear, proactive plans to address these challenges.

○ 2018 - 2021

GVPR Engineers Ltd.

Senior Manager - IT (Infrastructure & Operations)

Responsible for establishing the company's technical vision and leading all aspects of the company's technology development and playing an integral role in the company's strategic direction and future growth. As a senior technology executive will inspire and empower the team to rapidly evolve our technical architecture and ultimately be responsible for, anticipating and proactively addressing organizations technological needs. Also create IT Guidelines, Audits, Processes, Vendor Management, Formats and Procedures for the organization from IT perspective. Planning and Designing the Network Architecture for the organization upcoming branch and site offices.

○ 2013 - 2018

Balaji Railroad Systems Limited

Manager - IT (Infrastructure & Operations)

Responsible for establishing the company's technical vision and leading all aspects of the company's technology development and playing an integral role in the company's strategic direction and future growth. As a senior technology executive, i will inspire and empower the team to rapidly evolve our technical architecture and ultimately be responsible for, anticipating and proactively addressing organizations technological needs. Also create IT Guidelines, Audits, Processes, Vendor Management, Formats and Procedures for the organization from IT perspective. Planning and Designing the Network Architecture for the organization upcoming branch offices and Railway Institutes (IMRT).

Reference

Satheesh TRS

COO, INCOZEN

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Soma Sundar V

Admin Head - INCOZEN

Phone: 77020 13451

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Skills

IT Infrastructure, IT Operations, Delivery Management, Change Management, Procurement / Vendor Management, Information Security, Cloud Applications, Disaster Recovery, ERP Applications, Auditing etc. particularly in the areas of planning, deploying and supporting infrastructure technology in verticals like Oil & Energy, Civil & Infrastructure, Engineering, Airports, Highways, Industries, Consultants and Biotech.

Work Experience

Senior Manager – IT (Infrastructure & Operations)

INCOZEN THERAPEUTICS PVT. LTD. (12th April 2021 – 15th Sept. 2022)

Projects Handled:

- Worked in QMS (Quality Management System) implementation.
- Part of the management team in implementing Customised ERP solution.
- Complete Video & Audio Conference Solutions from Cisco & Polycom connecting all the Offices.
- Planned, tested and deployed SOPHOS Firewall solutions supporting VPN Connectivity to all locations.
- Moved Emailing Solutions to Microsoft Office 365 and meetings with Microsoft Teams.
- Moved from Physical AD to Cloud with Azure AD (Office 365) with Intune and Bit Locker Encryption.
- Assessed and improved existing Backup and Disaster Recovery strategies through OneDrive.
- IT Auditing & Asset Tagging for the IT Infrastructure.
- Shifting of the Websites to AWS and all the domains to a single hosting provider.
- Streamlined Network connectivity & upgraded the complete IT Infrastructure as per latest technologies.

Operations & Infrastructure Phase:

- Managing a team of 5 administrators across R&D centres and its Subsidiaries.
- Periodic Audits of the Complete IT assets of the organization according to IT Compliance.
- Checking the SLA & AMC contracts of the IT infrastructure (Hardware & Software).
- IT Helpdesk Management, Website Management & Backup Management.
- Revamping of the old infrastructure.
- Budgeting (CAPEX & OPEX).
- Procurement / Vendor Management.
- Cloud applications management, domains management and Hosting services.
- Firewall optimization and Security Management with VPN Connectivity with Branches.

Senior Manager – IT (Infrastructure & Operations)

GVPR ENGINEERS LIMITED (8th Nov 2018 – 10th April 2021)

Operations Phase:

- Managing a team of 8 administrators which includes (Networking / System, Server Admin).
- Periodic ISO Audits of the Complete IT assets of the organization.
- Checking the AMC contracts of the IT infrastructure (Hardware & Software) and renewals.
- Monitoring & Analysis of day-to-day incidents and maintain SLA & Ensuring quality of work performed.
- Firewall optimization and Security Management with MPLS/VPN Connectivity with Branches.
- Procurement / Vendor management and Revamping of the old IT infrastructure.
- Cloud applications management, domains management and Hosting services.
- Firewall optimization and Security Management.
- Video Conference & Audio Conference Solution from Polycom with HO, Branches and Site Offices.

Manager - IT (Infrastructure & Operations)

BALAJI RAILROAD SYSTEMS LIMITED (8th April 2013 – 6th Nov 2018)

Operations Phase:

- Managing a team of 6 administrators which includes (Networking / System, Server Admin & Web Design).
- Periodic ISO Audits of the Complete IT assets of the organization.
- Checking the AMC contracts of the IT infrastructure (Hardware & Software) and renewals.

- IT Helpdesk Management, Website Management, Procurement / Vendor Management.
- Monitoring & Analysis of day-to-day incidents and maintain SLA & Ensuring quality of work performed.
- Testing of new technologies for user enhancements and revamping of the old IT infrastructure.
- Promoted open-source applications like Ticket Management, Blogging, Project Management and Gallery within the website for easy access.
- Initiating Backup procedures to ensure all the important data is backed up for the management and the employees.
- Cloud applications management, domains management and Hosting services.
- Firewall optimization and Security Management.

Manager - IT (Infrastructure & Operations)

AARVEE ASSOCIATES PVT LTD (4th June 2012 – Feb 11th 2013)

As an IT Manager heading the IT Dept. created the IT Guidelines, Audits, Processes, Vendor Management, Formats and Procedures for the organization from IT perspective. Planning and Designing the Network Architecture for the organization upcoming branch offices. Discuss with the organization Directors and implement their needs with respective to their divisions.

Manager – IT Infrastructure

GREENKO ENERGY (18th Dec 2010 – 30th May 2012)

As a Business Applications Lead / IT Project Manager involved in handling major issues, user enhancements as well as Planning, Designing & implementing the Projects required for the Organization and its subsidiary groups with respective to IT. Managing all changes in accordance with the Change Management process.

GMR GROUP

Application Lead – IT: GMR Hyderabad International Airport Ltd (July 2008 to 18th Dec 2010)

Senior System Admin: Hyderabad Begumpet Office (April 2007 – June 2008)

Oracle DBA / System Admin: Bangalore (April 2006 – March 2007)

As an Application Lead involved in Handling issues, Enhancements, Unit Testing, Technical Documentation Specification and Support and maintenance of Integration UFIS Application/CUTE/BRS/LDCS at Hyderabad International Airport. Responsible for monitoring the applications, Servers & Clients to resolve any issues or application related performance problems.

Education Qualifications

B.E. Electronics and Communication (1998-2002)

Vasavi College of Engineering,
Affiliated to Osmania University, Hyderabad, Telangana.
Percentage of Marks: **74%**

Extra-Curricular Activities

- Sponsored 2 poor Children for their Education for the years 2008 – 2012.
- Initiated in Helping the Old Age Home (2005-2006) in Aramgarh in Shamshabad with the help of IT team and Initiated a NOTEBOOK Drive for the GMR Chinmaya Vidyalaya School and got help from my colleagues, family members and friends in getting notebooks for the children.
- Given donations for Organizations for the HELP OLD, GET RID OF CANCER drives and to Orphanages.
- Raised money for education of 50 orphanage children (2015, 2016, 2017, 2018 & 2019).
- Raised money for Para Athletes for their sporting dreams.
- Participated in 20 running events which includes (12 10K and 8 Half Marathons).
- Working with Sri Achyuthan (Lord Krishna) group in charity works which includes Old Age Homes, Orphanages, Social works and reconstruction of the old temples.
- Donations to Team Everest NGO for their initiations to the needy, PM Relief Funds, CM Relief Funds, Donations for SANATANA Dharma, Priests & Brahmins.
- Working for Happy Old Age home from (2017-2020) giving Groceries, Medical Equipment & Medicines etc.