

# RESUME

**JANITHA ANNET G**

Email: [janithaannet12@gmail.com](mailto:janithaannet12@gmail.com)  
Phone: 9611359235

## Career Objective

Seeking challenging and responsible position in a growth-oriented organization that offer the opportunity to fully utilize my technical & analytical skills developed through education and serve as a spring board to move ahead in my career.

## WORK EXPERIENCE

**Company:** WIPRO Limited Mysuru

**Designation:** Desktop Engineer from **October 2017 to April 2019**

### Role & Responsibilities

- Installing and uninstalling the application.
- Supported for Desktop related issue
- Coordinating with vendors for resolving the issues.
- Providing Level 1 support. (Remote support to end users).
- Troubleshoot Basic network connectivity issues
- Installation of Operating Systems windows 7, 8
- Having excellent inter-personal and communication skills written and verbal with the ability to deal with users at all levels in an organization and having Good Knowledge of end user and Domain assets.
- To maximize service availability & resolving issue at first level.
- Handling Technical Queries effectively & resolving successfully.
- Configuring MS outlook and mapping the PST
- Troubleshooting basic windows related issues.
- Creating local and Domain users.

## Academic Background:

Degree	College	Board/University	Marks	Year of passing
BE (Computer Science and Engineering)	St. Joseph Engineering College, Mangalore	Visvesvaraya Technological University, Belgaum	60%	2017
PUC	Carmel Girls PU College, Mandya	Karnataka State Board	60.5%	2013
SSLC	St. Joseph's Convent, Mandya	Karnataka State Board	70.4%	2011

## Software Skills:

Programming languages: C, C++, C#, SQL, HANA

Operating System: Windows XP, Windows 7, Windows 8, Windows 10, &Linux.

### Training and Certification:

- A 90-hour program on business English, Individual Effectiveness and organisational effectiveness conducted by I-point consulting services from 2013-2016.
- Attended workshop on Information Security Awareness Conducted by C-DAC, Hyderabad
- Attended workshop on Ethical Hacking conducted by Azure Skynet. Attended Entrepreneurship and Skill Development Program in Digital Photography and Videography Organised by the Ministry of MSME, Govt. of India on September – October 2015
- Two-month course in High performance analytic appliance (HANA) from SAP softpro9 Mysore

### Project Profile:

**Project Title:** Oops tutorials: This was project based on C++ where we created a tutorial page which would provide all the concepts of OOPS.

**Languages Used:** C++

**Duration:** 2 Weeks

**Project Title:** Game Exhibition using OpenGL: This project was a view of game exhibition comprising of entrance, an egg game and fun game.

**Languages used:** C

**Duration:** 6 months

**Project Title:** Student Authentication and verification system using Barcode Scanner.

**Languages used:** C#, asp.net

**Duration:** 6 months

### Extra-Curricular Activities:

- Presented a paper on "PALM VEIN TECHNOLOGY" in "TIARA" a technical fest conducted by St. Joseph Engineering College.
- Volunteered in "TIARA-2016" National level technical fest conducted by St. Joseph Engineering College.
- Presented a paper on "Student Authentication and verification system using Barcode Scanner" in "NCSCC-17" a National Conference conducted by St. Joseph Engineering College
- Participated and won prizes in inter-college technical and cultural fests- Dance

### Achievements:

- Won second place in the Paper presentation competition, Organised by Cipher, the Student Association of the department of Computer Science & Engineering

### Strengths:

- Commitment towards any job assigned and contributing through original and innovative mind.
- Result-oriented, meticulous, strong perception sense.

### Personal Details:

Father Name	:	M.J John Gregory
Date of Birth	:	5 <sup>th</sup> December 1995
Languages known	:	English, Hindi, Kannada.
Permanent Address	:	Door No. 2/228, 3 <sup>rd</sup> cross Nacahanahalli Palya, J P Nagar Mysuru - 570008

### Declaration:

I hereby declare that all the statements made in the above resume are correct to the best of my knowledge and belief.

Date: --/--/----  
Place: Mysuru

Signature  
(Janitha Annet G)