PRAJAKTA VISHWAJIT THAKRE

PROFESSIONAL BIO

Trustworthy, dependable & responsible professional with 2.7 years of hands-on experience in providing ongoing support within the technology industry. I am a dedicated and well-organized professional with in-depth technical knowledge in the field of work and pays keen attention to details.

SKILLS & ABILITIES

- Leadership
- Good communication skills
- Multi-tasking
- Ability to work under pressure
- Quick learner
- Comfortable in working individually & with the team.
- Hardworker
- Good presentation skills

CONTACT INFORMATION

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CAREER SUMMARY

DevOps Engineer, Applied Cloud Computing
1st December' 2017 - 31st May'2019

Intern- Graduate, BMC Software
Part-Time Scrum Master, BMC Software
10th June' 2019 - Present

Salesforce Classic/ Lightning:

1. Designing, testing and implementing Salesforce lightning applications.

2. Experience with Process Builders, Flow, Sharing Rules and Lightning App Builder.

3. Migrated applications through change sets on Dev, QA and Production environment.

4. Maintained and customized Salesforce.com scopes such as Users, Roles, Profiles, Groups, Accounts, Contacts, Record Types to support vital business functions.

5. Loading and exporting tools, for bulk of data using Data Loader.

6. Developed, launched and managed reports for all team functions on both management and individual levels.

7. Managed support for daily troubleshooting, user assistance and re-configurations.

8. Provided support to Salesforce users and acted as the primary point of contact for end- user support.

9. Support and provide recommendations to the Client by tailoring Salesforce.com to meet agile business needs.

10. Configured Page Layouts, Workflows, Approval Process.

11. Created Custom Objects, Fields, and worked on Apex Triggers and Classes.

12. Managed multiple environments.

13. Automating task and implementing multiple uses of Apex, SOQL queries, Custom Object design & management, and creation of Visual Force Pages.

PROFESSIONAL CERTIFICATIONS

1. AWS Certified Cloud Solutions Architect -Associate

2. Certified SAFe 4 Practitioner

3. Certified SAFe 4 Scrum Master

EDUCATIONAL QUALIFICATIONS

1. Post Graduation Diploma in Cloud Technology and Information Security (2017):
Oberoi Centre of Excellence - Nagpur, Maharashtra.

2. Bachelor of Engineering(Computer Technology) (2016):
Rajiv Gandhi College of Engineering and Research - Nagpur, Maharashtra

3. Higher Secondary Certificate Examination (2012)
Shivaji Science College - Nagpur, Maharashtra.

4. Secondary School Examination(2010)
School of Scholars - Nagpur, Maharashtra

EXTRA-CURRICULAR ACTIVITIES

1. Achieved Runner Up position in the Inter University Badminton Tournament.

2. Participated in the Painting exhibition "Prism" for Charity donations.

3. Participated in the Android App Development workshop at IIT Bombay.

4. Participated in the Global-run marathon event organized by BMC Software.

14. Ensure reporting is created and structured to inform Management on the performance of their teams and the businesses.

15. Worked closely with sales management to inspect sales process quality and prioritize improvements.

16. Worked with team members to identify project tasks, estimated work effort and timelines, escalate any changes to project scope.

Amazon Web Services:

A. Networking:
1. VPC creation, subnets, route tables, internet gateways, NAT gateway, security groups.
2. Creation of Site-to-Site VPN connections.
3. Creation of Direct Connect.
4. Domain mapping with AWS Route 53.

B. Compute: Worked on AWS services like EC2 & EBS,

C. Monitoring: CloudWatch, CloudTrail & CloudWatch Logs.

D. Notification & Email : Simple Notification Service (SNS) & Simple Email Service (SES).

E. Content Delivery network : CloudFront

F. Security: IAM & Trusted Advisor.

G. Storage: Simple Storage Service (S3).

H. Databases: RDS(Mysql)

Knowledge of Docker: Working, Architecture, Benefits and Installation of docker on linux.

Hands-on Experience in:
1. Scheduling automated server backups
2. Lampstack installation
5. WAMP server installation
6. Configuring FTP, SFTP on Windows and Linux platform.
7. Experience in manual deployment in Linux server as per client environment.
8. Implementing SSL on windows/linux.
9. Installation and configuration of Wordpress site.
10. Worked on Amazon SES SMTP interface.
11. Windows and Linux server hardening as per the CIS Benchmark.
12. Troubleshooting Network and Authentication issues on Windows and Linux servers.

Scrum Master:

1. Ensured that the team follows Agile Values & Principles.
2. Helped the team to understand both Organizational and Technical dependencies in order to remove impediments.
3. Managed cross-functional teams.
4. Performed regular Agile ceremonies within the Iterations/Sprints with the team.
5. Applied best practices to keep the team high performing one.
6. Was heavily involved in Scrum of Scrum in order to keep all the teams in sync and timeboxed.
7. Worked on reducing the cycle time of the user stories in Iteration/Sprint.
8. Ensured team is focused to deliver value to business at the end of each Iteration/Sprint.

13. Troubleshooting CDN CloudFront issues.
14. Creation of mount points and directory mapping.
15. Configuring NFS server for file sharing.
16. Creation of Infrastructure using CloudFormation Template.
17. Active Directory
18. Working with IIS.
19. Working with MSSQL server studio.
20. Installation & configuration of SiteCore on server.
21. Hot/ Cold manual backup of servers.
22. Creation of custom RAM and Disk monitoring metrics on server.
23. Sub-domain mapping in the server.

Microsoft Azure:

1. Creation of Vnet, subnet & gateway subnet.
2. Creation of Site-to-Site VPN connection.
3. Creation of VM's.
4. Creation of NSG.
5. Creation of Resource Groups.
6. Connection of Office 365 AD users with Azure subscription.

Additional Technologies & tools worked on:

1. SharePoint
2. VMware
3. Office 365
4. SharePoint Designer- creation of workflow and approval process.
5. Nintex workflows
5. Microsoft Flow
6. Draw.io (Used for AWS Architecture Diagrams)
7. Camtasia (Used for Video tutorials, Presentations, Recordings)
8. X-mind (Used for Mind-mapping)
9. OpenVpn
10. Code Deploy
11. Jenkins
12. Blue/Green Deployment
13. Git

Hands-on Experience on Ticketing tools configuration:
1. Redmine
2. OsTicket
3. OpenProject