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OVERVIEW

- 6+ years of experience working in Salesforce ecosystem.
- Salesforce Certified Platform Developer 1, Dev 2, Platform App Builder and Administrator
- **11 months of On-Site experience as a Technical Lead** with Government based Free zone in Dubai
- Hands on experience in performing configuration using out of box SFDC features and **custom development using Lightning**, custom development using **lightning web component (LWC)**, Apex Triggers, Visual-force pages, Work Flow, Process Builders, Batch Apex, Schedulers, Queueable Apex, Web services, **CPQ, Lightning Customer Communities, Partner Communities** etc. on Salesforce.com
- Built Integration & interfaces using SFDC web services SOAP and REST APIs
- Worked on creating **Packages (Managed/Unmanaged)**, App Exchange product development, Security Reviews
- Excellent development knowledge using client-side technologies like **JavaScript, jQuery and Bootstrap**
- Performed data migration from Salesforce to Salesforce
- Extensive ability of troubleshooting the problems
- Experience in **Agile based delivery**
- Extensive knowledge of software languages like Apex, Visualforce Pages, **REST Integration, Salesforce Lightning, SLDS**, Salesforce 1, HTML, CSS, Java, C, C++
- Experience of developing lightning components and app, Lightning Design System pages and LWC
- Good communication and interpersonal skills
- **Actively involved in lateral training as well as fresher training module** (Specially Lightning and Lightning web component)

WORK EXPERIENC

- **Eternus Solutions Private Limited(2014 – till now)**
- Current Position: Senior Technical Lead

SKILL SET

- **CRM:** Salesforce.com
- **LANG/TECH:** Apex, Visualforce, SOQL, SOSL, Apex Triggers, Component Controllers, Triggers, Custom Objects, Web service, Workflow, Reports, Dashboards, JavaScript, jQuery, Angular Js, CSS, Bootstrap, HTML, Lightning Component, Lightning Web Component (LWC), CPQ.
- **TOOLS:** Eclipse 3.4.2, Visual Studio 2010, MS Office 2003/2007/2010, Data Loader, ANT Scripts, Atom, Mavens Mate, postman, VS editor, JIRA, Bitbucket, SourceTree.
- **DATABASES:** MS SQL Server 2005, MS-Access 2003/2007
- **SCM TOOLS:** Git, SVN, Bitbucket
- **OPERATING SYSTEM:** Windows XP, Windows 7/8
- **INTEGRATION:** Web Services (REST and SOAP) with Secure SMS, AWS S3/SNS/SQS/KMS, Light bound Voice mail service, Salesforce to Outlook or Gmail integration, docuSign

EXPERIENCE

Business Process Implementation for Free Zone (Dubai)

Oct 2019 to Till Date

Role: Technical Lead/Module Lead

Description: The world's No.1 Free Zone and center of global commodities trading. Six times crowned 'Global Free Zone of the Year' by the Financial Times fDi magazine, it is home to a vibrant community, innovative infrastructure, world-class services and a stunning choice of properties, all minutes from excellent air, sea and road links to the world. DMCC is the dedicated global centre for more than 17,500 businesses from a wide range of industries and sectors, as diverse as agro, energy and financial services to diamonds, gold and base metals

Responsibilities:

- Attending business meetings and going through BRD's(Business Requirement Documents) to understand requirements.
- Preparation of solution approach document to meet the requirements
- Designing Data model & setup security model to suit various requirements
- Worked on Lightning Component and Lightning app
- Worked on Lightning Design System.
- Configured record types, page layouts, Process Builders, Workflow Rules, Approval Processes which are required to meet the requirements
- Worked on Visualforce pages
- Worked on Apex classes, Apex triggers.
- Deployed code using Metazoa tool
- Worked on Salesforce lightning community and partner community

Process Automation for Security Domain

Jul 2018 – Nov 2019

Role: Module/Technical Lead

Description: Organization is transforming security through visibility. They help make the invisible visible by providing Global 2000 enterprises and government agencies with agentless visibility and control of traditional and IoT devices the instant they connect to the network. Our technology integrates with disparate security tools to help organizations accelerate incident response, break down silos, automate workflows and optimize existing investments.

Responsibilities:

- Interacting and communicating with the client in order to understand the business requirements
- Effectively understanding the business requirements and mapping them to the underlying technical requirements and proposing a technical solution with the estimation for the same
- Application architecture and discussion with client to handle scalability
- Migration from Salesforce classic to Salesforce Lightning
- Designing and documenting relevant system code and configurations
- API Integration using web – services
- Perform custom development in Salesforce to complete business requirement
- Created test cases and performed Unit Testing of the application to verify the desired functioning of the application
- Perform deployment to different instances using Gearset
- Working on communities for implementation of business requirements
- Integration with EMS (Entitlement Management System) real time data integration
- Development of complex lightning component.

Environment: Force.com, Apex, Lightning Components, Visualforce, Apex Triggers Mavens Mate, Atom, Process Builder, Web-Services, Gearset, Communities, Lightning Aura Component etc.

Real Estate

Jul 2017 - Jun 2018

Role: Senior Developer

Description: Client is a Dubai based leading real estate developer. The project involves streamlining sales process within client's organization via Salesforce Sales Cloud automation. This project revolves with managing cases primarily. It focuses on Sales and Service cloud for Salesforce and helps in managing the booking process, raising cases, additional requests etc.

Responsibilities:

- Interacted and communicated with the business user from the client side in order to understand the business requirements
- Handle task management across team by taking accountability of on time completion.
- Present demo of development done according to business requirement to client on timely basis.
- Designing solution across the requirement and suggesting approach following best practice
- Leading the Sales and Application Support team
- Worked on developing complex Visualforce pages, Salesforce Lightning Design System (LDS) pages, development in Salesforce Communities
- Development of Lightning Component
- Implemented the strategy and solution for validating emails and phone numbers using REST API
- Deployed on UAT, Partial Sandbox and Production

Environment: Force.com, Apex, Lightning, Visualforce, Apex Triggers, SFDC Data Loader

Community Implementation for Non-Profit

Jan 2017 - Jun 2017

Role: Senior Developer

Description: A leading organization that offers community portal to facilitate information exchange between the existing contacts. The community is built on the Customer Service (Napili) template with the customization of a custom search page to find other contacts within an organization.

Responsibilities:

- Interacted and communicated with the clients to understand the continuously growing enhancement requirements of the project and translate them into appropriate technical requirement
- Analyze the pain points from the gathered requirement docs and create design document to resolve them
- Providing solutions and doing optimizations to enhance the user experience
- Develop business logic for search of experts on the basis of required profiles using fastest available method like cache use, so that function can run seamlessly in low bandwidth area
- Writing and understanding User stories, breaking it into tasks and providing estimates and solutions
- Conducted code reviews of the developed code to ensure adherence to coding guidelines and standards and improve the overall deliverable quality
- Designed and implemented unit test classes to implement test cases and achieve the required code coverage for production deployment
- Performed deployment of the developed components using Change Sets and Eclipse IDE v3.7 for the functionality go live and release
- Developed Lightning Components, Lightning Design System pages
- Customized Community builder, Lightning App builder
- Worked on Community Cloud's Napili template
- Deployed code using change sets.

Environment: Force.com, Apex, Visualforce, Eclipse IDE v3.7. Local cache, LDS and JQuery, HTML5

CRM for Higher Education

Jul 2014 - Feb 2017

Role: Developer

Description: A Salesforce product designed for continuing education which is mainly based on Sales as well as Service cloud functionality. The product will take the inquiries and enrollment on various programs and will provide the resolutions for the doubts. The product generates leads via campaigns and the customers can enroll for the programs if interested.

Responsibilities:

- Designed and worked on the Publisher-Subscriber design pattern
- Worked on Apex Triggers, Batch classes, Apex Schedulers, JQuery
- **Apex integration with Amazon web services S3/SQS/SNS**
- **Worked on Event Notification System which is the central part of all heterogeneous systems**
- Developed on Visualforce pages, Visualforce components
- Created managed as well as unmanaged packages
- Deployed code to the new orgs using eclipse with code from GitHub
- Deployed code to the new orgs using ANT tool
- Integration and End to End Testing.

Environment: Force.com, Apex, Visualforce, Eclipse IDE v3.4, GitHub, Amazon S3/SQS/SNS

Online Application for Universities

Jul 2014 – Feb 2017

Role: Developer

Description: A Salesforce product designed to manage every step of student application process online from collecting, reviewing, processing, and accepting applications to marketing to current and former applicants.

Responsibilities:

- Worked on Apex Triggers, Batch classes, Apex Schedulers, JQuery
- Apex integration with Amazon web services S3/SQS/SNS
- Developed on Visualforce pages, Visualforce components
- Created managed as well as unmanaged packages
- Deployed code to the new orgs using eclipse with code from GitHub
- Deployed code to the new orgs using ANT tool
- Integration and End to End Testing.

Environment: Force.com, Apex, Visualforce, Eclipse IDE v3.4, GitHub, Amazon S3/SQS/SNS

EDUCATION

- **B.E. in Computer Engineering (Pune University)**
- College Name : K K Wagh College of Engineering, Nashik(Pune University)

CERTIFICATION

- **Salesforce Certified Platform Developer I**
- **Salesforce Certified Platform Developer II**
- **Salesforce Certified Platform App Builder**
- **Salesforce Certified Administrator**