**RUSHALI SETIA**

Delhi, India

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| Mobile: +91-9811885988  |  |
| E-mail**:** setiarushali25@gmail.com  |   |

**CAREER OBJECTIVE**

To seek a challenging career in an organization, where I can enhance my potential project analysis and marketing skills and utilizes my knowledge for company’s growth.

An IT professional with 2.9 Years of experience in Business Management (Post Sales) Project Analysis, Website Analysis and Mobile based Application Analysis.

**TECHNICAL SKILLS**

**Application Knowledge**: MS office tools, Excel, SQL, Java, JSP, Servlets, JavaScript, Apache Tomcat, XML, Eclipse, Kronos, MDM, CAP, Jenkins, F1rst tool, JIRA, PowerPoint Presentation, Trello, Zoho , [Balsamiq](https://zapier.com/blog/best-wireframe-tools/#balsamiq) , UML..

**Source Repository**: Scrum, TFS (Team Foundation Server), Agile Methodology.

**Database**: SQL Server 2014 Management studio, AquaData.

**Operating System**: Windows 98, 2000, XP, Vista 7, Windows 7 & 8.

**Domain Knowledge**: Retail & Travel.

**WORK EXPEREINCE**

* **Infogain India Pvt. Ltd – Business Analyst**

**[25th July 2018 –Present]**

**Projects:**

1. **Costco Travel**

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| Name of the Project  | Description | Roles and Responsibilities  |
| Costco Travel | * Costco Travel was a project dealing with travel domain.
* It had 4 modules:
1. Vacation Package (VP)
2. Cruise
3. Hotels
4. Rental Cars
* Supports both web based and mobile based application.
* Available for both USA and UK domain.
 | * Worked as a Business Analyst and a Scrum Master.
* Consulting client and adding value to their business ideas.
* Understanding the Requirements, Requirement Gathering, and Requirement Analysis.
* Experience working on creating project backlogs, user stories and UAT.
* Documentation of the product requirements into an organized BRD, SRS and FRD as per the requirements of the client, product team, business, or the project.
* Knowledge of creating Epics, User Stories.
* Worked on Vacation Package module.
* Daily interaction with the client.
* POC between stakeholder and my team.
* Added business value by suggesting one new feature to the client.
* Existing feature was VP1.0 (used to call it simply VP) in which user did not had the flexibility to change the hotel and car which were included into his package by default.
* The new enhancement was VP2.0 which gave the flexibility to the user to choose hotel and car of his/her choice.
* Duration of project increased to 1 year hence business value was added, and the organization got profit.
* Conducted Sprint Planning meeting, DSM (Daily Scrum Meetings) and Retrospective Meetings (at the end of the Sprint).
* Manual testing of mobile apps and web applications.
* Working with technical team for estimations.
* Make sure that delivery and deployment of projects goes on time.
* Client communication for understanding bug fixing.
* Strongly believes in team working and believe to lead from front to motivate the team.
* Ready to take after hours calls (whenever appointment is fix with clients).
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1. **Steinmart**

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| Name of the Project | Description | Roles and Responsibilities |
| Steinmart  | * Steinmart is a part of Retail domain.
* Based on ORPOS (Oracle Retail Point of Sale). Originated from Oracle and newer enhancements were done.
* Consists of billing software.
 | * Handled escalation in the project.
* Taking Daily updates from the teams and having communication with the client.
* Discussing project with Development and designing team.
* Preparing feature listing and BRDs for client after initial call.
* Went through all the SRS again and had a word with my dev team and client as well.
* Following up customers for payments.
* Project management, client coordination and acting as a POC between clients and team.
* Acting as a Single point of Contact between Prospect and Team.
* Handling critical situation and taking repeat business from clients.
* Prior knowledge of working through any software methodology like agile, waterfall etc.
* Basic knowledge of DBMS or any other technologies.
* Preparing Presentations for clients.
* Working with technical team for estimations.
* Conducted Sprint Planning meeting, DSM (Daily Scrum Meetings) and Retrospective Meetings (at the end of the Sprint).
* Make sure that delivery and deployment of projects goes on time.
* Client communication for understanding bug fixing.
* Strongly believes in team working and believe to lead from front to motivate the team.
* Ready to take after hours calls (whenever appointment is fix with clients).

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1. **Freeman TSS and ASS (Kronos)**

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| **Name of the Project** | **Description** | **Roles and Responsibilities** |
| **Freeman TSS and ASS (Kronos)** | * Freeman was divided into many projects; I was handling Kronos.
* Kronos is used for time and labor management.
 | * Worked as a Pre-Sales and Post-Sales BA.
* Pre-Sales BA: On-boarding and welcoming the Client.
* Post-Sales BA: It includes following phases-
* Creating SRS getting the approvals.
* Making mockups.
* Development Phase (back-end and front-end developers).
* System Testing/Quality Assurance Testing
* Deployment (Live/pushed to Production Environment).
* Client Acquisition, closing deals.
* Adapt in quick problem analysis and managing ‘as-is’ – ‘to-do’ study for clients.
* Working with technical team for estimations.
* Manual testing of mobile apps and web applications.
* Make sure that delivery and deployment of projects goes on time.
* Client communication for understanding bug fixing.
* Strongly believes in team working and believe to lead from front to motivate the team.
* Ready to take after hours calls (whenever appointment is fix with clients).
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* Q3 Technologies**– Business Analyst**

**[1st April 2021-Present]**

**Projects:**

1. **None**



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| **Qualification** | **University/Board** | **Year** | **Percentage/CGPA** |
| B.Tech (Computer Science Engineering)  | Inderprastha Engineering College  | 2014-2018  | 76.13% |
| Senior School Examination (PCM)  | Hillwoods Academy | 2013-2014  | 71%  |
| Secondary School Examination (All)  | Hillwoods Academy | 2011-2012 | 8.4 CGPA |

**HOBBIES**

* Listening Music
* Watching movies
* Playing Badminton
* Travelling

**PERSONAL DETAILS**

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| Name:  | Rushali Setia |
| Date of Birth:  | 17 April 1996 |
| Marital Status:  | Single |
| Languages Known:  | English, Hindi  |

**Declaration**

        I hereby inform you that all above mentioned information is correct up to my knowledge.