Harsh Vats

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Summary

With 3 years of total experience in salesforce, I build great salesforce apps and help sales reps find great leads and opportunities. This all started when I caught Salesforce.com, the world's no.1 CRM onto my technology radar. Since then, I can't get enough. App configurations and customizations calls to all my passions; it incorporates creativity and problem solving and I'm allowed to break it to improve the look and feel.

So far I have Salesforce Administrator, Salesforce Platform App Builder and Salesforce Platform Developer I certifications under my belt. I like to work closely with operations and product managers on business requirements analysis, design and implementation though there's certainly yet more to learn, yet more problems to solve,and yet more to build. Also, aside from my summary, I'm completely employable and eager to work more.

Experience

System Engineer
Tata Consultancy Services
Mar 2018 - Present (2 years 10 months +)
• Migrated 2 Salesforce projects from Classic to Lighting successfully with clean and scalable code including best practices.
• Handled multiple projects with varying deadlines in a multi-task and agile environment. Thus, awarded 100% Customer Satisfaction Index (CSI score) by one of our customers.
• Modified User access & data security through Profiles, Permission sets, OWDs, Role Hierarchy and Sharing Rules.
• Drove Process Automation through Process Builder, workflow rules, approval processes, assignment rules, flows, thus reduced manual work by 75%.
• Performed Salesforce customization and test- driven development through Lightning Aura Components, Apex classes/controllers, Test Classes, Visualforce pages and exposed apex classes as web services through REST and SOAP APIs.
• Configured salesforce custom apps both in Sales and Service Cloud, Homepages, Reports & Dashboards, Custom Objects, fields, Custom Settings, Custom Metadata, Custom Labels, Outlook Integration & Sync.
• Conceptualized Object Data Model, Schema Builder, Validation rules and Bulk Data Import/Export through Data Loader & Data Import Wizard.
• Troubleshooted the issues and debugged the code attentively before deploying through change sets.
• Led Salesforce Auditing & Monitoring through Login History, Field History Tracking, Setup Audit trail.

Education

Trailhead by Salesforce

Anna University Chennai
Bachelor of Engineering (B.E.), Computer Science

2013 - 2017

Licenses & Certifications

Salesforce Certified Administrator (SCA) - Salesforce
19145097

Salesforce Certified Platform Developer I - Salesforce
20939986

Salesforce Certified Platform App Builder - Salesforce
20441716

Salesforce Lightning - Udemy
UC-3f91d64a-4239-4a60-a261-85c0dba238d2

SoloLearn Java Certificate - SoloLearn
1068-3691729

Einstein Analytics Data Preparation Specialist - Trailhead

Microsoft Certified: Azure Fundamentals - Microsoft

Skills

Salesforce.com Development • Salesforce Lightning • Salesforce.com Administration • Cloud Computing
• Software Development • Software Development Life Cycle (SDLC) • Salesforce.com • Salesforce
Sales Cloud • Salesforce Marketing Cloud • Salesforce Service Cloud