

RAMYA BALASUBRAMANIAN

FF-A4, Navaneetha's Brahma Nivas Apartment, Uthamar Kovil, No.1 Tolgate, Trichy-621216

Cell: (+91) 9952594318

ramyabalu1906@gmail.com

SUMMARY

Deadline-oriented Software Tester with **4 years** of experience in IT as a **Quality Analyst**. Solid experience in Manual Testing environments and in Test Automation. Easily collaborates with Developers, DevOps and Project Managers to accomplish Milestones. Good analyzing skills in understanding the Business requirements which is a key for Project success. Solid history of discovering errors in earlier stage of development, troubleshooting the defects with root cause and ensuring client expectations are met with high-quality software solutions. Good Communication skills, Problem solver and Attention to Detail. Person of "Growth Mindset" who always love to learn new technologies, tools and processes in her profession especially as it applies to test automation. Good team player and detail-oriented person to the project team and Clients.

TECHNOLOGY SKILLS

| | |
|-------------------------------|---|
| Methodology | Agile, Scrum, and Kanban |
| CRM | Salesforce |
| Ticketing | JIRA |
| Database Technology | Oracle, MySQL |
| Testing | Manual: Test Case Development, Smoke Testing, Functional Testing, API and Integration Testing, Regression Testing, Exploratory Testing, Adhoc Testing, Performance testing, Test Reports, Documentation. Automation: Selenium, Cucumber, TestNG, Data Driven Framework, Behavioral Driven Development Framework, POM design pattern. |
| Development | Java |
| Project-Oriented | JIRA, Confluence, Excel, MS Word, PowerPoint |
| Test Management Tools | TestRail, TestLink |
| IDE | Eclipse, IntelliJ IDEA |
| Build Automation Tools | Maven, Jenkins |
| Code Repositories | GitHub, Bit-Bucket |

PROFESSIONAL EXPERIENCE

2016, October - Present: MST Solutions – Trichy, Tamil Nadu

Software Quality Analyst:

Responsible for understanding the Project Scope, Core Business Objectives of the Client from Business Requirement Document, understanding various scrum meetings held in Project and participate proactively in it, understanding the system architecture and high-level prototypes. Setting up environment for testing and acquired skills in necessary tools involved in project. Creation of Test Strategy Document, Test plan and performed risk analysis. Understood Business requirements, creation of test cases, execution of various testing in test environments to sort out the defects in the developed system in order to deliver a quality product to an end user. Serves as a bridge between Development Team and DevOps team in deployment activities for QA and higher environments. Extended support for the user training plan documentation for the software which is going live.

CERTIFICATIONS

1. ISTQB Certified Tester, Foundation Level
2. ISTQB Certified Tester - Foundation Level Extension, Agile Tester
3. Salesforce Certified Platform App Builder

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4. Scrum Fundamentals Certified Credential

PROJECTS HANDLED

| Client | Project Description | Role |
|-------------|--|---------------------------------------|
| G/O Digital | G/O Digital is helping the business succeed with localized digital marketing in United states and its territories. | Software Manual Tester |
| ASLD | Arizona State Land Department which serves Arizona for Land and Other Natural Resources protection and responsible for all Arizona Land Documentation. | Software Manual Tester |
| Amanda Hope | Amanda Hope Rainbow Angels is a nonprofit, support and educational organization. Amanda Hope runs with a Mission "To bring dignity and comfort into the harsh world of childhood cancer and other life-threatening diseases." | Software Manual Tester |
| AIU | Alliant International University is a private, benefit corporation higher education institution based in San Diego, California. Alliant is using Salesforce for their business to Admit Students, Maintaining Student details and Processing the Student on their Degree/Courses. | Software Manual Tester |
| GPEC | The Greater Phoenix Economic Council (GPEC) actively works to attract and grow quality businesses and advocate for the competitiveness of Greater Phoenix. GPEC works towards in increasing the economy of Phoenix. | Software Manual Tester |
| ACA | The Arizona Commerce Authority (ACA) is the state's leading economic development organization with a streamlined mission to grow and strengthen Arizona's economy. | Software Manual and Automation Tester |
| ICA | The Industrial Commission of Arizona administers and enforces state laws relating to the protection of life, health, safety and welfare of Arizona's employees. This includes laws relating to workers' compensation, occupational safety and health, payment of wages, and child labor. | Software Automation Tester |

EDUCATIONAL DETAILS

| S.No | Degree/Course | Institution | University/Board | Year of Passing | Percentage (%) |
|------|-----------------------|--------------------------------------|---------------------------|-----------------|----------------|
| 1. | B.E CIVIL ENGINEERING | Shivani Engineering College, Trichy. | Anna University, Chennai. | 2016 | 73.7 |
| 2. | HSC | AKKV Matric Hr.Sec School, Trichy. | Matric Board | 2012 | 89.33 |
| 3. | SSLC | SVS Hr.Sec School, Trichy. | State Board | 2010 | 89 |

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PERSONAL DETAILS

Name : B.Ramya
Father's Name : N.Balasubramanian
Gender : Female
Date of Birth : 19.06.1994
Marital status : Single
Nationality : Indian
Languages Known : Tamil, English.

DECLARATION

I hereby declare that the above-mentioned details are correct and true to the best of my knowledge.

RAMYA B
(14-Aug-2020)