

Saripella Sanjeev Ratan



Ratan :- Salesforce Einstein
Business Analyst
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Background

Experience Summary:

MBA graduate with 13 + years of IT experience. 9 + years of experience in Business Analysis, 2+ years into **functional testing** and 2 + years into Einstein analytics

Educational Summary:

MBA(Marketing/Finance) , Andhra University

B.Sc. Mathematics, Statistics and Computers , Andhra

Expertise

- As-is and To-be process, Gap Analysis, Impact Analysis, and business/system requirements.
- Elicit requirements using interviews, document analysis, requirements workshops, surveys, business process descriptions, use cases, scenarios, and other business analysis techniques.
- Leverage data to create reports and dashboards using Einstein analytics –Tableau CRM
- Experienced in Waterfall and Agile Methodology
- Experience Rally and Jira tool.

Relevant Expertise

Banking - Accenture Mar 2018 to Till date

Roles and Responsibilities•

Design, build and configure applications to meet business process and application requirements, Design and build Einstein Analytics apps, datasets, lenses, data recipes, and dashboards using Salesforce , Set up User Access Control in Einstein Analytics for data security, Impact analysis, Worked closely with the project stakeholders and client in gathering requirements, breaking down the problem statements, designing the solution, estimating.

Health Care - Accenture :- Sep 2017 to Mar 2018

Roles and Responsibilities• - Gathered Requirements, Participated in Business workshops, Prepared documents User requirement specification, System requirements, System overview , System access plan , Traceability matrix.

Telecom- Accenture Aug 2013 to Sep 2017

Roles and Responsibilities : - Gathered Requirements, Participated in Business workshops, Prepared story boards, Building the screens in iRise, Conducting internal review and External review

Banking – HCL Aug 2007 to Aug 2013

Roles and Responsibilities• Gathered Requirements, Participated in Business workshops, Prepared blueprints, Preparing FSS on the gaps identified in the processes, Reviewing Test cases & test scenarios, UAT testing,