

# Shivam N Bhatnagar

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## Summary

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Analytics Lead with 9 years of experience in improving customer engagement, data design, development and turning complex data into actionable insights. I intent to utilize my prioritization skills and analytical ability to achieve the goals in Data Analytics domain.

## Education

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- Graduation – Bachelor of Computer Application, IIPS, Devi Ahilya University (DAVV), Indore – (2007 – 2010)
- Post-Graduation – Master’s in Computer Application, IIPS, Devi Ahilya University (DAVV), Indore – (2010 – 2013)

## Certifications and Trainings

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- Databricks Developers Foundation Certificate
- Databricks Developers Essential Certificate
- Internal Certifications on Agile Methodology, Business Communication and Power BI
- Infosys certified Power BI developer
- Trained on Cloud Computing, AWS and Azure

## Experience

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UKG

### UKG (Ultimate Kronos Group)

#### Senior Consultant

NOIDA

(August 2021 – Present)

- Providing product knowledge to the clients, gathering requirements, configuring Product as per the requirement.
- Leading team on client specific custom modules on platforms like python, SQL, Big Query, Google Cloud Functions and UKG specific internal tools. Creating data models, custom reports in Power BI.
- Scheduling scrum meetings and maintaining sprint tracker
- Leading data migration modules for multiple clients globally from Legacy systems to cloud based Datawarehouse.
- Making sure development is on track by using various tools and applications such as Jira, Excel smart sheets and Microsoft project data file.

(April 2015 - August 2021)

**Technology Analyst**

- Leading BI track in multiple projects.
- Frequent connect and working sessions with clients on deliverables.
- Managing and Assisting teammates in appropriate task closures.
- Reviewing Project deliverables.
- Monitoring progress of the project based on Agile Methodology.
- Felicitating Business requirements and managing Application Life cycle.
- Optimizing SQL queries and Report performance.
- Writing efficient DAX in Power BI reports.
- Publishing reports to relevant End User.
- Automating Power BI report integration with various datasets to reduce manual work and redundant activities.
- Assisting testing team in analyzing the defects and writing testing cases.
- Contributing to a Hackathon event.

**Senior System Engineer**

- Creating Technical Design documents and other project-based documents.
- Designing, coding and testing of various new modules and functionalities.
- Creating UML Diagrams connecting each module in a project.
- Creating ETL Tasks for reports in various backend environments.
- Creating Data Profiler Reports and Dashboards using ODBC and Spark Connections to help teams understand the data quality of a given dataset.
- Analyzing Business use case and data to achieve optimized results.

**System Engineer**

- Role of full stack developer which involved creation of SSIS packages and Tabular Model, creation of new functionalities using MVC architecture.
- Migrating data from one database server to other using SSIS.
- Creating NT batch jobs for various requirements using Visual Studio and SQL Server.
- Creation of SSRS and Office Writer reports for HRs and Administration.
- Writing efficient SQL queries according to different modules in projects.
- Creating and managing Micro services using Service Fabric for Mobile based App service.

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**> Accenture**

Mumbai

(March 2013 - May 2014)

**Associate Software Engineer**

- Role of MSBI developer which involved creation of SSIS packages and Tabular Model.
- Creation of SSRS, Office Writer, Power Pivot, Power View and Tableau reports for HR space.
- Monitoring Batch Jobs.

## Skills

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- Proficient with Business Analytics skills in Business Model Development, Requirement Gathering, Agile Methodology, JIRA, Risk Management, Impact Assessment, UML Diagrams.
- Understanding of data visualization, big data and testing tools
- Proficient with ETL and Reporting tools like SSIS, SSRS, Power Pivot, Power View, Office Writer, Tableau, Power BI.
- Proficient with Languages like C, C++, C#, T-SQL, Python
- Critical thinking, problem-solving and conflict resolution
- Team leadership and Project Management

## Achievements and Other Contributions

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- Won UKG **Platinum Quarterly Award** and **Bronze Quarterly Award** for contribution in Analytics implementation in APAC, EMEA and Americas.
- **Taking up solo projects within organization** - Worked on and delivered standalone projects as per Zero Bench policy.
- **Contribution in Hackathon Event** - Created and delivered interactive Power BI report as part of Hackathon event organized by Fortune 500 Client. This resulted in getting an actual project from the client.