



ABHINAV ANAND

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Professional Summary

- Having 4 years in that 3 years of IT/**Accenture** experience in **Salesforce CRM/Lightning Development** and 1 years of experience as **Application operations/ Maintenance Engineer**.
- Experience in developing **Lightning Application and Events**.
- Worked on **Apex classes, Triggers and VisualForce pages**.
- Worked on **Copado and VS code** for Deployment.
- Working experience in **Configuration and Customization** of Salesforce CRM and Force.com applications.
- Experienced in Creating Roles, Profiles, Users, Email Services, Page Layouts, Workflow Alerts, Actions, Reports, Dashboards and Approval Processes Experience in validating the data using **Validation Rules**.
- Worked on **Workflows, Process Builder and Approval Process**.
- Experience working on data model and **SOQL, SOSL, DML** statements, **sObjects** and **Governor Limits**.
- Hands on experience in **Batch Apex** and Scheduled Apex required for large data processing.
- Used **Data Loader** for bulk import and export operations.
- Experience in **Software development life cycle** including: Business interaction, Requirement Analysis, Design, Development, Testing and implementation support.
- Experience with programing in **Core Java and object-oriented concepts**.
- Experience in **Unix shell scripting** to identify the **production issues**.
- Experience in using **Maven tool** for the Application builds.
- Experience in **Software configuration Management** using version control tools like SVN, GIT.
- Exposure to the **Production Support(L2/L3)** environment with day to day development activities
- Flexible in learning new technologies supporting business needs.

Technical Skills

Salesforce	Salesforce CRM, Lightning Application, Apex Classes, Apex Triggers, Visualforce Pages/Components, SOQL, SOSL, Workflow and Approvals, Reports and Dashboards.
Salesforce Tool	Eclipse, Force.com, Visual Studio, Workbench
Languages	APEX, SQL, SOQL, SOSL, C, Java
Operating System	Windows, Linux
Web Technologies	VisualForce, HTML, Java Script, XML, CSS
RDBMS	Oracle 10g, SQL
CRM	Salesforce CRM

Professional Experience

Project 4

Client: Pharmaceutical Corporation

Duration: May 2020-Till Present

Role: Application Development Analyst **Responsibilities:**

- Working on Territory Management 2.0
- Enabled Territory Model and working on org refresh.
- Performed Data Loader on various objects.
- Handling 5 Org simultaneously.

Project 3

Client: Carbonated Soft Drink

Duration: December 2018-April 2020 (1 Yr 5 Mon)

Role: Application Development Analyst **Responsibilities:**

- Worked actively in lightning migration.
- Created modern Enterprise Lightning Apps combining Lightning Design System, Lightning App Builder and Lightning Component features.
- Upgraded some Apps from Salesforce Classic to Lightning Experience to develop rich user interface and better interaction of pages.
- Enabled Aura Framework, by adding Aura Attributes and Aura Handlers for Events to focus on Logic and Interactions in Lightning Applications.
- Built Lightning Component Tab for Salesforce 1 Navigation and Custom Applications in Lightning Experience.
- Used field level security along with page layouts in Lightning to manage access to certain fields.
- Created email templates and inbound emails using Visual Force for customers and clients.
- Designed and implemented dashboards and tailored reports for Merchandising managers based on the region of operation
- Created Custom dashboards displaying data used in research through which process is observed and verified.
- Active participation in group meeting and leadership connect.

Project 2

Client: Carbonated Soft Drink

Duration: July 2017-Nov 2018 (1 Yr 5 Mon)

Role: Application Development Analyst **Responsibilities:**

- Designed and deployed Custom tabs, Custom Objects, Components, Visual Force Pages, validation rules and Auto-Response Rules for automating business logic.
- Worked with standard Salesforce objects like Accounts, Contacts, Leads, Cases and Opportunities.
- Configured Salesforce including but not limited to validation rules, workflows, custom labels, custom settings, profiles and permission.
- Frequent formal and informal Client Interaction
- Performed Data maintenance

- Facilitated the creation of test scenarios and test scripts
- Involved in Regression testing, System Integration Testing and UAT

Project 1

Client: Automotive

Duration: May 2016 – June 2017 (1 Yr 02 Mon)

Role: Application Development Analyst & Java Developer. Handling 10 Applications related to Automotive Parts release and After Sales.

Responsibilities:

As the part of **Technical/Maintenance Task**

- Application code setup and Debugging.
- Hot-fix implementation.
- Front End and user Interface development using HTML, CSS3, JS and Ajax

As the part of **Operational Task**

- Handling the Incident (Priority: Low, Medium, High and Critical).
- Root cause Analysis and Database extraction.
- Attended all the client Meetings.

As the part of **Knowledge Management**

- Created reusable documents i.e. To create new SVN branch and its uses. How to do application code setup.
- Created the Jenkins job to automate the build and deployment in Integration/Quality system.
- Arranged Knowledge Sharing Sessions: As worked on almost 15 Applications, hence shared the Knowledge among resources.
- Conducted Training Sessions of Incident + Problem +Change Management

EDUCATION

DEGREE/ CERTIFICATE	SCHOOL/COLLEGE	BOARD/UNIVERSITY	% OF MARKS/CGPA	YEAR OF PASSING
B Tech in <i>Information Technology</i>	Kalinga Institute of Industrial Technology, Bhubaneswar	KIIT University, Bhubaneswar	7.96 CGPA	2016
Intermediate	Cambridge School, Noida	<i>Central Board of Secondary Education (CBSE), New Delhi</i>	83.8	2012
Matriculation	St. Paul Sr. Sec. School, Begusarai	<i>Central Board of Secondary Education (CBSE), New Delhi</i>	81.7	2010

Certification/Extra-curricular Accolades

- **PD1 , ADM 201 and App Builder Certified.**
- Certified Java Training (4 weeks, 05/2014 – 06/2014)
- An active member of the committee that organized functions in college.
- Actively participates in all sports event.

Declaration

I hereby declare that the information given above is true to the best of my knowledge and belief.

Place: Hyderabad

Abhinav Anand