

Ishan Vashistha

Application Support| Linux Administration

Current Location: Pune, Maharashtra
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Career Objective:

To obtain a significant and challenging position in an assertive team oriented environment, focusing on the company's profitability and exposing myself to growth and development.

Experience Summary:

1. Software Engineer at **HSBC Software Pvt. Ltd.**

Project: Application Support at HSBC

Module : HSBC Project as Employee
Role : Application Support Analyst|Linux Administrator
Joining Date : 13th July, 2018 to Present

Description:

This Project is based on Managing/Supporting/Testing/Maintaining HSBC public facing websites across the globe. We provide 24*7 technical support and support the infrastructure services recognized with it.

Roles & Responsibilities.

- Work on Ticketing tool GSD for incident management and resolution process.
- Creating/Deleting/modifying Users and Groups Accounts on Linux Servers.
- Setup/Managing httpd(Windows) and preservice services on Linux Servers.
- Purging of temp directories on Application servers to increase the usage.
- Re-Indexing Databases in Calm Servers to improve search responsiveness and efficiency.
- Running Scripts in Oracle DB and providing the results to the business.
- Site Core User Management.
- Fetching/Managing log files and space usage of specific directory from servers, Analyze and provide troubleshooting.
- Akamai/CP Purge of HSBC product URL's.
- Involve in Production Support and patching activities.
- Extensive monitoring of the system to make sure business is not impacted.
- Automation Testing on Jenkins Tool and manual testing of HSBC Products.
- Responsibility of providing Knowledge transfer to new team members.
- Developing and present weekly and monthly financial reporting, with a focus on KPI targeting and trending analysis, to the HSBC products.
- Provide/Manage 24*7 Technical Support and interact with business for quality checks.

2. Systems Engineer at **Infosys Ltd.**

Project: L1 Support Analyst at Infosys Ltd.

Module : HSBC Project as Contractor
Role : L1 Support Analyst
Joining Date : 21st June, 2017

Release date : 12th July, 2018

Description:

Worked at HSBC as contractor for the same Application Support project as mentioned above and Latterly HSBC bought me out from Infosys.

Training at Infosys Ltd.

System Engineer Trainee at Infosys Ltd. On IMS Linux:

- Successfully completed the Infosys Foundation Program Generic Training in Python, MySQL Database in March 2017 and Infosys Foundation Program Stream Training in IMS-Linux in May-2017 as a High Performer.
- Worked on various functionalities like Raid 5 volume management, LDAP(Light-Weight Directory Access Protocol), KVM (nested Virtual Machines), ISCSI(Internet Small Computer System Interface), Dynamic DNS administration, DHCP Administration, Remote Desktop Administration.

Skills

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- **Environment** – Incident Management, change management
 - **Languages** – Linux/Unix, PowerShell scripting
 - **Tools** – Putty, GSD, Jira, Site core, Jenkins, Monitis, WinSCP, Eclipse etc.
 - **OS** – Windows, UNIX, Red Hat Linux 7
 - Basic concepts and knowledge of **SCCM**(System center configuration Manger)

Education

B.Tech Degree in Electronics and Communication Engineering (2016) from Inderprastha Engineering College(UPTU)	70.56%
Intermediate(XII) from Bhai Parmanand Vidya Mandir Public School,CBSE (2012)	78.8%
Matriculation(X) from St. Joseph’s Academy,CBSE (2010 batch)	83.6%

Awards and Accomplishments

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- Infosys Certified Python fundamentals (Generic Training)
 - Infosys Certified Linux Administration (Stream Training)
 - “Pet on the back” award for best performance in HSBC Application support team.
 - Awarded by FIRST prize in CARROM Competition (Sports Fest 2014).

Personal Profile

Date of Birth: 4-08-1994

Personal Skills: Responsible, Honest, Punctual, Focused

Hobbies: Listening music, Cricket, Swimming, Travelling

Declaration

I do hereby confirm that the information furnished above is true to the best of my knowledge and belief.

Ishan Vashista