SHWETHA K J
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Experience Summary

- Overall 3.10 years of IT experience and 2.5 Year of admin and Development Experience in **Salesforce** and **Force.com.**
- Involved in **Salesforce.com** application setup activities and customized the applications to match the functional needs of the organization.
- Decent Knowledge on Customization and configuration.
- Defined **lookup and master-detail relationships** on the objects and created junction objects to establish connectivity among objects
- Configured existing and new Reports and Dashboards and reports for various client requirements.
- Worked on Salesforce.com options such as users, profiles/permissions, roles, groups, record types, sharing rules, workflow/validations/Approvals, custom objects and page layout customization.
- Implemented **Process builder** to provide a better functionality in Data Model.
- Increasing the test coverage for the classes for a smooth release.
- Implemented **Custom Settings, Custom Labels**, Overridden the Standard functionality of standard buttons with Visualforce Page.
- Good knowledge with providing security controllers to users by using profiles**,** roles**,** permission sets and OWD settings.
- Developed **Apex Classes, Apex Triggers, Custom Controllers, and Controller Extensions**.
- Created **Rollup Summary** to provide a better flow of information.
- Hands on experience on **Apex Classes, VF Pages.**
- Knowledge of **@future Method, Batch Apex, Scheduled Apex**.
- Experience in creating different **page layouts** for different profiles
- Experience in working with **Data Loader** in loading data to salesforce.
- Worked on Lightning components.

Educational Qualification:

➢ Master of Technology in Computer Science Engineering from St Joseph Engineering College Vamanjoor in the Year 2015 with Aggregate of 75.12%.
➢ Bachelor of Engineering in Computer Science Engineering from SDM Institute of Technology, Ujire in the Year 2013 with Aggregate of 71.27%.
➢ 2nd PUC (PCMB) from Nehru memorial PU College, Sullia DK, Dist in the year 2009 with 66.16%.
➢ SSLC from KVG English Medium High School, Sullia Taluk DK Dist. in the year 2007 with 90.88%.

Certifications

Completed Platform Developer 1 Certification. Credential Id: 20238795.
Completed Vlocity Platform Developer I Certification.

Professional Experience

Organization	Designation
Birlasoft Private Limited, Bangalore	Salesforce Developer – May 2019 – Till Date
Epeople Bespoke Consulting, Bangalore	Salesforce Developer – Feb 2018 – May 2019
Redeem Software, Bangalore	HR-Recruitment Executive – Nov 2016- Feb 2018
Mobinius Technologies, Bangalore	Marketing Research Executive (Contract) - from Sept 2016 to Nov-2016

Technical Skills

CRM Tools	Salesforce CRM, Force.com
Languages Known	Apex, C, Java, Visual force
RDBMS:	Oracle
Tools	Data Loader
Web Tools	HTML, CSS
Operating Systems	Windows XP, Windows 7

Projects Profile:

1. Project name	TrueMusic	
Client	Internal Product	
Role	Salesforce Developer	
Organization	Birlasoft Private Limited	
Duration	June 2019 – Till Date	
Environment	Software Used	Languages: Apex, Lightning, Triggers Tools: Salesforce.com, DocuSign, CLM Managed Package

Project Description:

TruMusic, a cloud-based solution that provides end-to-end management of music clearances guided by unified reporting for recorded music, facilitating music rights management and licensing. It has an integrated process to maintain better control over music usage and license monitoring. Its Cue sheet management maintains proper records of music used in a film or TV show and complete visibility of the music clearance progress, beginning with music selection, license type, quote generation, and license approval. It uses Docusign tool to send email to the contact specified for the song. Contract Lifecycle Management package is also used in this solution.

Responsibilities:

- ➢ Worked on creation of page layouts and triggers.
- ➢ Worked on workflow and process builders.
- ➢ Designed lightning components. Worked on the modifications of some of the lightning components such as Add New Song component, Song Clearance component etc.
- ➢ Built a lightning component for designing a custom lookup.
- ➢ Enabled the interaction between parent and child components by registering the event in child and handling it in the parent component.
- ➢ Worked on the UI design part.

2. Project name	ABT Foods- Field Sales Implementation	
Client	ABT Foods	
Role	Salesforce Developer	
Organization	Epeople Bespoke Consulting	
Duration	October 2018 – Till Date	
Environment	Software Used	**Languages:** Apex, Visual force, Triggers **Tools:** Salesforce.com

Project Description:

ABT Foods is a company which involves the production and distribution of food Products. They are one of the leading food production companies in TamilNadu. They wanted application to store all their customer details, retailer's data, distributor's data, client visits etc. This project involves the customization and development of application which is suitable for the client requirement.

Responsibilities:

- ➢ Designed different visualforce pages such as return stock page which shows the damaged item details, primary order page, secondary order page, invoice pages etc.
- ➢ Worked on triggers such as Rollup Triggers, duplicate check triggers etc.
- ➢ Worked on workflow and Process builders.
- ➢ Worked on page layouts, field creation etc.
- ➢ Worked on test classes.
- ➢ Involved in deployment process.
- ➢ Designed lightning components for some requirements.

3. Project name	Klay School - Implementation	
Client	Klay School	
Role	Salesforce Developer	
Organization	Epeople Bespoke Consulting, Bangalore	
Duration	June 2018 – September 2018	
Environment	Software Used	Languages: Apex, Visual force, Triggers Tools: Salesforce.com, Force.com IDE, Apex Data loader

Project Description

KLAY Schools are a chain of high-end preparatory schools catering to preschoolers and providing day care and after school services. KLAY schools are set up by Founding Years – A multi-platform education services organization. KLAY the Best Play School in India caters to an age group of 1-10 years. Parents choose klay school because of the high quality of teaching, education, infrastructure and resources that they provide – enabling the children to cope and succeed in the 21st century. They wanted the application to store all their student's data, Location, branches, registration and log book management automated in online Salesforce system. They also wanted to do the payment from Salesforce itself. This application developed would support to manage locations with operating hours and days and maintain students and the programs registered.

Responsibilities:

➢ Involved in creating custom objects, fields and relationships between objects
➢ Involved in creating validation rules and formula fields.
➢ Created **workflow rules and defined related tasks, email alerts, and field updates.**
➢ Set security and access rights using Organization Wide Defaults, **Roles, Roles & Hierarchies, Sharing Rules and Public Groups.**
➢ Responsible for creation of **record types and page layout assignments**.
➢ Involved in **trigger** development. Such as duplicate check, rollup triggers.
➢ Enabled email to lead functionality. Created a button on the visualforce page and on click of the button email should go to the respective customer.
➢ Used **custom Controller** to display all the faculty information.
➢ Involved in creating workflow rules, field updates, email alerts and approval process
➢ Involved in development of **VF pages and related apex controllers**
➢ Involved in writing test scripts and **test classes**
➢ Involved in supporting UAT phases.

4. **Project Name:**	Fusion Charts- Implementation	
Client	Fusion Charts	
Role	Salesforce Developer	
Organization	Epeople Bespoke Consulting, Bangalore	
Duration	March 2018 – June 2016	
Languages	Apex, VF Page, Apex Triggers	**Tools**: Data Loader,
Modules Responsible	Lead Process	

Client Description:

FusionCharts, part of InfoSoft Global (P) Ltd, is privately held software provider of data visualization products (JavaScript Charts, Maps, Widgets and Dashboards) with offices in Bangalore and Kolkata, India. FusionCharts Suite XT, is used by over 80% of Fortune

500 companies. FusionCharts has 23,000 customers and 500,000 users in 120 countries, including technology giants such as Apple, Google. In 2002 at 17, PallavNadhani founded Infosoft Global. The initial product had 6 charts and was built using ActionScript. They have been users of Salesforce and are currently looking at relooking the SFDC Implementation that has been done. This would include a complete Relook and the Implementation would be done on a new Org.

Responsibilities:

- ➤ Involved in requirement gathering phase.
- ➤ Responsible for creation of **custom objects, fields, profiles, roles**.
- ➤ Worked on **data migration** from databases to **SFDC** using **Data Loader**.
- ➤ Created **Workflows, Page layouts, Approval Processes, Tasks, Email Alerts, Field Updates and Outbound messages** to manage the **workflows** and **approvals**
- ➤ Responsible for creation of **record types and page layout assignments**.
- ➤ Responsible for the development of **workflow rules, validation rules, assignment rules, sharing rules.**
- ➤ VF Page development to override the Standard functionalities of a standard button.
- ➤ Created multiple profiles based on the requirement and Provided the access to require
- ➤ Involved in test case scenario preparation.
- ➤ Worked on email to lead trigger and duplicate check triggers.
- ➤ Testing and bug fixing.

Declaration

I consider myself familiar with all above-mentioned aspects. I am also confident of my ability to work in a team. I hereby declare that the information furnished above is true to the best of my knowledge.

Date:
Location: Shwetha K J