



RAHUL TIWARI

Bangalore

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OBJECTIVE

Obtain a challenging leadership position applying creative problem solving and lean management skills with a growing company to achieve optimum utilization of its resources and maximum profits.

EXPERIENCE

TELEPERFORMANCE INDIA PVT LTD

16 Feb 2021

Customer Service Associate

SPARSH AUTOMOBILE (MARUTI)

1 Jan 2019 - 31 Dec 2019

Service Advisor

EDUCATION

NAGPUR UNIVERSITY

2014

B.E MECHANICAL ENGINEERING

CBSE

2009

HSC(12th)

Grades - 74%

PROJECTS

CUSTOMER RELATIONSHIP MANAGEMENT

I automated a project which is basically a CRM. It helps us to save the Leads efficiently not only that but manages customer contact, save the file in cloud for remote access and also helps us to send emails to the customer. In simple words, it helps us to perform marketing in simple manner. From automation point of view, my job was to build a framework. During my project, I developed a hybrid framework which was combination of keyword driven and data driven framework.

DESIGN AND FABRICATION OF OIL SKIMMER

An oil skimmer is a machine that separates a liquid from particles floating on it or from another liquid. A common application is Removing oil floating on water. These technologies are commonly used for oil spill remediation but are also commonly found in industrial applications such as removing oil from machine too coolant and removing oil from aqueous parts washer.

SKILLS

Manual testing, good in Java concepts, Interacting with customer and resolving their queries, Good communicator, Good listener,,

LANGUAGE

English - fluent (read and write), Hindi - fluent (read and write), Marathi - Speak

INTERESTS

Love watching football